

THE OFFICIAL PUBLICATION OF THE FLORIDA ASSOCIATION OF ELECTRICAL CONTRATORS Volume i Number 3



Summer 2011

FAEC ANNUAL CONVENTION Sept. 29-Oct. 1, 2011

"Your Connection to the Electrical Industry"

It's Our Business



Federated offers insurance protection products* and services* designed to meet the needs of business owners:

Products

- Property
- Auto
- Liability
- Umbrella
- Workers compensation
- Life, disability, annuities

Services

- Regular coverage review

S®

- Risk management services
- Claims services
- Business and estate planning assistance

* Products and services may not be available in all states, nor meet all the needs of every business owner. Contact your Federated representative for more information.

Federated Mutual Insurance Company Federated Service Insurance Company' Federated Life Insurance Company Home Office: 121 East Park Square • Owatonna, Minnesota 55060 Phone: (507) 455-5200 • www.federatedinsurance.com *Federated Service Insurance Company is not licensed in the states of NH, NJ, RI, and VT. Ed. 10/10 Copyright 2010 • Federated Mutual Insurance Company



FAEC STATE BOARD OF DIRECTORS - 2011

2011 Officers

PRESIDENT KIM DEBERRY KIM'S ELECTRIC PO Box 28792 Jacksonville, FL 32218-8792 Phone: 904:757-6633 Fax: 904-757-5375 Email: kim.kimselectric@comcast.net

VICE PRESIDENT BLAKE FERGUSON, JR. ROYAL ELECTRIC OF CENTRAL FLORIDA 645 Newburyport Ave., Ste. 100 Altamonte Springs, FL 32701 Phone: 407-834-2345 Fax: 407-834-1777 Email: bfergusonjr@royal-electric.com

TREASURER TIM QUIGLEY TERRY'S ELECTRIC 600 N. Thacker Ave., Suite A Kissimmee, FL 34741 Phone: 407-572-2100 Fax: 407-932-1135 Email: timquigley@terryselectric.com

DIRECTORS

CENTRAL FLORIDA JOE BELL TERRITO ELECTRIC, INC. 441 W. Enterprise Street Ocoee, FL 34761 Phone: 407-654-2767 Fax: 407-654-2769 Email: jbell@territo.com

MIKE FREINER **BRIGHT FUTURE ELECTRIC** 630 Kissimmee Avenue Ocoee, FL 34761 Phone: 407-654-0155 Fax: 407-654-1455 Email: mikef@brifutelectric.com

JACKSONVILLE

DAVID DEBERRY DEBERRY ELECTRIC COMPANY, INC. PO Box 26037 Jacksonville, FL 32226 Phone: 904-757-8424 Fax: 904-757-7811 Email: david@deberryelectric.com

GAINSVILLE

GAINVILLE RICHARD TORODE TORODE ELECTRIC & SYSTEM, INC. PO Box 997 Starke, FL 332091 Phone: 904-966-0241 Form: 904-966-0265 Fax: 904-966-0365

AT LARGE STAN KACONAS CRITICAL COMPONENTS, INC. 333 Ringwood Circle Winter Springs, FL 32708 Phone: 904-645-0026 skaconas@criticalcomponents.net

ASSOCIATE DIRECTORS

GARY REDWINE RAMS/RPG 12902 Commodity PL. Tampa, FL 33626 Phone: 813-887-1808 Fax: 813-887-1832 Email: gary.redwine@ramsinc.net

> INSURANCE PARTNER BRAD HUMPHRIES FEDERATED INSURANCE PO Box 467500 Atlanta, Ga 31146 Phone: 404-497-8840 Fax: 507-446-4731 Email: mrorr@fedins.com

EXECUTIVE VICE PRESIDENT JANICE FICARROTTO FAEC PO Box 180458 Casselberry, FL 32718-0458 Phone: 407-260-1511 Fax: 407-260-5732 Email: janice@ian.pet Email: janice@iag.net

INDEX

TABLE OF CONTENTS

Message from the Executive Vice President	4
President's Report	5
Federated "Legacy for the Future"	6
FAEC Fall Convention Agenda	8
Federated ARMS Department	10
Coache's Quick Notes "Accountability"	12

ADVERTISERS INDEX

Critical Components, Inc.	4
Electric Overstock	
FAEC Business Card Page	
Federated Insurance	Inside Front Cover
Mike Holt	11
NAED	7
Rams	7
Solar Source Institute	Back Outside Cover
Southern Electrical Resources	Inside Back Cover





FLORIDA ASSOCIATION OF ELECTRICAL CONTRACTORS PO BOX 180458, CASSELBERRY, FL 32718-0458 407-260-1511 ~ FAX 407-260-5732 Email: faec@iag.net

> Published four times a year by the Florida Association of Electrical Contractors PO Box 180458 ~ Casselberry, FL 32718-0458 407-26-1511 Email: faec@iag.net www.faecstate.org

Copyright 2011 by FAEC. No reproduction without permission.

For Advertising Information Cheryl Hardy FAEC - 407-260-1511 Email: faec@iag.net



Janice Ficarrotto

The last quarter of the year is quickly approaching and we find ourselves preparing

for the fall conference being held at the beautiful Marriott Grand Lakes here in Orlando.

This is a beautiful facility with a magnificent golf course. While we don't have any golf planned for the event, you still might want to come, spend the weekend, get some CE credit for classes and knock a few balls around! Space is still available – although the room block is sold out – call the office to register and we'll "squeeze" you in.

As you all are experiencing, this down turn in the economy is still with us and many expect it to continue until after the 2012 election. Construction unemployment is still upwards of 35% here in the beautiful sunshine state and I do believe it will take a good deal of time for things to turn-around and put all our employees back to work.

While we've all heard enough now about the President's "Jobs Recovery Act", many have questions about funding and whether or not this truly will put Americans back to work. With close to 15 million people currently unemployed in America, I believe it will take a great deal more than another \$450 billion dollar stimulus package to get the job done.

I do see, however, there is some movement here in Orlando for some larger construction projects but hear from many of our client contractors that there are sometime 25-30 sub-contractors bidding each project. Then, the bidding actually begins, for real, after the general contractor is awarded the project. So, the initial low price is actually just the starting price for the bid wars that follow.

I also hear throughout industry that general contractors are, once again, holding onto sub-contractor monies long past payment due dates. This was an issue I thought we'd taken care of with prompt pay legislation several years back. Evidentially, that is not the case in this given market. Even though the language said "pay when paid", with everyone struggling to survive, lines of credit almost "non-existent" and even the largest of company's barely hanging on – you can understand why no one is anxious to part with any money.

FAEC will be closing out this year – tight but hopefully, with several dollars in the bank.

The economy has truly taken it's toll on associations – not just FAEC but, ABC, HBA, the Alarm Association and many, many others. Even Associations have difficulties in this economy. When companies cut corners, dues and education are usually the first to go and that is what most association's have to offer. While these times are not the time to be eliminating association support, many companies have had to just to survive. Dues notices will be going out the first week or so of December and I urge you all to continue your membership and support your association. FAEC is a great association with much to offer if you just participate. You could learn a great deal and make some very helpful, successful friends. I hope to see you all at the end of the month at the Fall conference.

~ Janice



866-933-5511

www.criticalcomponents.net

PRESIDENT'S MESSAGE





By Kimberly DeBerry Kim's Electric Jacksonville, Florida

he annual fall convention is September 29-October 1, 2011 at the beautiful Marriott Grand Lakes located in Orlando, Florida. We have a line- up of great speakers and courses to offer. There will be courses addressing issues that really impact our businesses such as 'Making Your Claim Stick' and 'Florida Construction Lien Law Update'. With this valuable information we will be better prepared to protect our companies.

There will also be a course 'Review of Florida Statute #489, Part II' given by an Electrical Contractors' Licensing Board member, Clarence Tibbs. You will learn of the changes that have occurred to Florida Statute #489, Part II, which regulates your license. You need to be aware of this statute because it affects your ability to work.

Besides being able to obtain all this valuable information you will also be obtaining continuing education credits.

We will have the Annual Officers and Board Installation Dinner and Award Presentation. It is always such a pleasurable occasion. I am the outgoing President and have considered it an honor to serve for such a great association that gets involved and takes action on what impacts our industry. Let's all get involved and network with fellow contractors. (That is valuable in itself!) I am looking forward to it and hope to see you!

~ Kim

FAEC BENEFITS OF MEMBERSHIP INCLUDE:

· A General Liability Insurance · A Voice in the Legislative Process through a lobbyist in Tallahassee. Program. An Annual 'Spring Conference" & • An Annual Membership Directory. "Fall Convention" offering Continuing Education classes relative to · "Legislative Alerts" distributed license renewal. throughout the session to keep you abreast of industry concerns. · The official publication of FAEC - The "Contactor" bringing you up-• The opportunity to interact with fellow contractors to share industry to-date on association information and industry news. concerns and discuss industry news. · A Group Major Medical Insurance Program.

Your Invitation to Membership In FAEC!

Join With An Elite Group..



Legacy for the Future

For many contractors, this has been a year of regrouping. Like many business owners caught up managing the demands of the present, you may have moved back your time line for any succession planning thinking, "Let's handle today and tomorrow; then we can worry about the future."

This year's focus on the present may possibly be at the expense of the future. The problem with estate planning is that the future may be here all too soon. The legacy you eventually want to pass on to your loved ones in the "distant" future can be greatly impacted by the long-term provisions you make—or don't make—this coming year.

Now is a good time to spend a few moments realistically refocusing on your future estate.

The Human Equation of Estate Planning

By nature, business owners are entrepreneurs. They're an optimistic breed—comfortable with risk, confidently able to figure things out, and skilled at building something significant. Historically, they have seen opportunities and seized the ones that made sense. These same traits can be applied to proper estate planning.

And yet, many business owners, frustrated by the last year or so, may have accepted several assumptions about their estates that are likely false, and put estate planning on the back burner. Let's take a look at some of those assumptions:

1. My estate will never be as large as it was two or three years ago. In all likelihood, that estate may actually be larger for the simple reason that, as a successful electrical contractor, you rise to a challenge. Time and nature are on your side. So, as part of this exercise, ask yourself: What size estate do I want to assume for estate planning purposes? After all, estate planning is nothing but making competent, long-range plans to pass on some size of an estate to those you love.

2. I don't know if our estate will have to pay taxes. Don't think that if your estate is less than \$5 (or \$10) million, there is nothing you need to do! Up-to-date estate planning documents and buy-sell agreements are essential to ensure that your assets—including your business—are distributed according to your wishes. Remember, the \$5 million exemption and 35 percent rate are effective only for two years. Whether Congress will act to extend these limits for 2013 and beyond is unclear. 3. It just doesn't matter. This mindset (which is seldom spoken) really underscores the human side of estate planning. It springs from a struggling economy and has nothing to do with estate planning. Estate planning has everything to do with how you would like to be remembered at the end of your life.

4. I have no control over things. It's a sign of the times to hear business owners say this about their estate and their estate planning. In fact, when it comes to estate planning, most of the control is in the hands of the owner—if he or she chooses to exercise it. You can choose to go to an attorney. You can choose a generalist or estate planning specialist. You can choose to ignore or take advantage of the generous estate tax provisions that exist. You can choose to arrange leveraged, certain, and cost-effective funding ahead of time. You can choose to talk your estate planning situation with a trusted facilitator. You can choose to decide to take action this year.

Your life's work should not be left to chance

While the last year or so have been difficult, it has also been a time when many people are getting back to basics. Financially, many are spending less, saving more, and taking on less debt. Emotionally, many are setting aside unproductive attitudes and recommitting to core values. For successful business owners, estate planning is a key tool to fulfill their core values and pass on the legacy they desire—no matter the outside storms.

Federated is committed to helping family business owners complete this important planning. This is why our marketing representatives direct our clients to skilled estate planning attorneys and personally help facilitate much of the "leg work" that can make the process go more smoothly. Your local Federated representative would be happy to visit with you about this. After all, your legacy should not be left to change. Go to our Web site at www.federatedinsurance.com for information on all of Federated's value-added programs.

This article is intended to provide general recommenda¬tions regarding risk prevention. It is not intended to include all steps or processes necessary to adequately protect you, your business, or your customers. The risk management practices described above are for illustration purposes only. You should always con¬sult your personal attorney and insurance advisor for advice unique to you and your business. © 2011 Federated Mutual Insurance Company. All rights reserved.



Are you working with a CEP[™] certified distributor?

THE FOLLOWING CERTIFIED ELECTRICAL PROFESSIONALS ARE AVAILABLE IN YOUR AREA: Electric Supply Inc: CEP-IS Christopher Broadhurst, Tampa, FL; CEP-IS Andrew DiFranco, Tampa, FL; CEP-IS John DuBois, Tampa, FL; CEP-IS Charlene Masone, Tampa, FL; CEP-IS Jeremy Meguiar II, Tampa, FL; CEP-IS Bill Ward Jr., Tampa, FL • Rexel, Inc: CEP-OS Bradley Finchum, Weston, FL; CEP-OS George Haddad, Orlando, FL; CEP-IS Jeffrey Hoffman, Orlando, FL; CEP-IS Chantha Kem, Orlando, FL; CEP-IS Daniel Leraaen, Weston, FL; CEP-IS Jeff Marr, Weston, FL; CEP-OS Thomas Nance, Tampa, FL; CEP-OS Paul Rademaker, Sarasota, FL; CEP-OS Jimmy Soto, Miami, FL; CEP-OS Michael Stoner, Tampa, FL; CEP-IS Tim Vandenberg, Tampa, FL

SEE A COMPLETE LIST OF CERTIFIED PROFESSIONALS AT WWW.NAED-CEP.ORG

Developed by NAED, the Certified Electrical Professional[™] [CEP] is an industry certification for key electrical distribution sales positions. By working exclusively with CEP certified professionals, you're guaranteed credibility and professionalism in the areas of product knowledge, customer service, sales skills, and other essential skills which elevate electrical distribution above the retail channel. Your time is valuable and working with a certified professional will guarantee the right answer, the first time.

Don't see your local distributor of choice listed? Ask them to get involved.





INTERESTED IN LEARNING MORE Scan code to find out how to work with a CEP distributor READ CODE WITH SMARTPHONE



Is Your Firm Benefiting From the Most Progressive and Recognized Training Program inFlorida?

JumpStart

EC-13001300 CGC-1505350

50 CRC-043721

(P-065)

electrician to electrician online surplus exchange



ELECTRIC overstock.com

Don't tie up valuable warehouse space with surplus equipment....

Save \$\$ on your next project....your competition is!

Keep your cash flow circulating in recessionary times!

ORDER DESK FAX US EMAILUS 1.888.674.7920 407.674.7923 orderdesk@electricoverstock.com

Drug-Free

Tooled

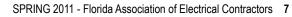
Deployable

Offices Throughout Florida!

Contact Us Today!

www.RAMSinc.net

0) 577-1808



FAEC Fall Convention AGENDA

FAEC Fall Convention Agenda

THURSDAY, SEPTEMBER 29, 2011

2:00-5:00 p.m. Board of Director's Meeting – The annual meeting of the Association's Board of Directors. All attendees are invited to participate.

5:30-7:00 **PRESIDENT'S RECEPTION** – open for all attendees with Table Show

FRIDAY, SEPTEMBER 30, 2011

8:00 a.m. Registration & Check-in w/continental breakfast – A quick pick-me-up to help start the day. Convention information will be provided to all conference attendees along with badge and class information.

8:30-9:30 a.m. Class I – ECLB #0800433- "Keeping the Family Business in the Family", 1 HR Business Credit – Necessary for License Renewal. Presented by Jeff Reed, Federated Insurance Co. A comprehensive approach to understanding why a business continuation plan needs to be implemented so that a business can be kept intact, estate liquidity can be assured and so that the assets can be divided equally. Only 28% of businesses have a business succession plan. Because of this, very few family businesses actually stay "in the family". This program will assist contractors in understanding the importance of business continuation planning as well as explain some of the pitfalls that business owners get into when planning, or perhaps not planning, how a business can be transitioned in the event of an owner's death.

9:45-11:45 a.m. Class II ECLB # 0007583 Provider #0001140 "False Alarm Reduction & Advanced Core" MANDATORY CREDIT FOR LICENSE RENEWAL – THIS CLASS INCLUDES THE ONE HOUR ADVANCED CORE CREDIT NEEDED FOR RENEWAL. Presented by Bob Neeley, Executive Director, Alarm Assoc. of Florida., Inc., Plantation, Fl. This program provides an understanding of the Alarm Dispatch Reduction in F.S.489, F.A.C.61G6, ANSI CP-01, NFPA 72, NFPA 13 and NFPA 101. The Advanced Module course requirement for Florida licensed Electrical and Alarm Contractors has been established by the Electrical Contractor's licensing board under the Fl. Administrative Code, Chapter 61G6-9.004 (6). This particular requirement has evolved from efforts to educate Florida contractors on the elements of the new Uniform Building Code as approved by the Florida Building Commission. Each specialized industry has their own particular requirements and the AAF has an approved advanced module course available for both Electrical and Alarm Contractors.

12:00-2:00 p.m. Lunch Presentation W/ Table Show – Any company that sponsors an event gets a table included.

2:15-4:15 p.m. Class III- ECLB #0800525 – 2 HR Business CE. "Making Your Claim Stick" presented by Tim Moorhead, Wright, Fulford, Moorhead, Brown, Orlando, FI. Tim's put together a new program on how to properly present your claims of lien so they can be successfully negotiated, if necessary. Important points to be covered include:

- Why Document & Present Claims?
- Claims to Contractors & Subcontractors
- Contractural Compliance
- Documentation of Claim Basis
- Documentation of Costs
- Claims to Surety (Bond Claims)
- "Packaging" your Claim
- Litigation/Arbitration/Mediation Considerations

Attendees will leave this presentation with a strong overview of the practices that should assist the Claimant in properly presenting claims so that resolutions to those claims can be successfully negotiated.

4:30-5:30 *P.M. Class IV- ECLB* **#0800132** – **1** *HR Business CE* "*Review of F. S.* **#489**, *Part II* presented by ECLB Board Member, Clarence Tibbs, STE Electric, Apopka, FI. Learn first hand what changes have occurred to FI. Statute #489, Part II which controls your license. This is an important program and one you should NOT miss. This statute controls your license and ability to work – you need to be aware of changes and important rules.

6:30-9:30 P.M. ANNUAL OFFICER'S & BOARD INSTALLATION DINNER AND AWARD PRESENTATION W/ SILENT AUCTION – Industry Awards and Member Recognition Dinner - A special program to honor long time members of FAEC.



SATURDAY, OCT. 1, 2010

8:00-9:30 a.m. Class V - Enjoy a buffet breakfast followed-up with a presentation. Door prize drawings will be held along with a grand prize drawing of \$250.00.

9:45-11:45 a.m. CLASS VI - ECLB #0800523 - 2 HRS. **Business CE "FLORIDA CONSTRUCTION LIEN LAW**

UPDATE" Presented by Tim Moorhead, Wright, Fulford, Moorhead, Brown, Orlando, Fl. Another new program by Tim presenting a complete update on Florida's Lien Law along with an in-depth review of current case law affecting construction liens. Issues to be covered include

- Review of Florida's Construction Lien Law
- **Private Construction**
- **Conventional Statutory Bonds**
- **Conditional Payment Bonds**
- Demands for Sworn Statements of Account
- Update of Recent Case Law

12:00-1:00 p.m. Lunch w/ Presentation - TBD

1:15-3:15 p.m. CLASS VII-ECLB #0800524 - 2 HRS Technical CE- "THE IMPACTS OF SUSTAINABLE LIGHTING ON ELECTRICAL INFRASTRUCTURE IN PERFORMANCE

VENUES" Presented by Steve Cullipher, Barbizon Lighting, Orlando, FI. Steve's program will provide participants with a strong overview of the opportunities available to them in the sustainable lighting infrastructure in performance venues. Areas to be covered include:

•	Prevalence of Sustainable Lighting in Performance
	Spaces

- Theatrical, Broadcast & Ecclesiastical Venues
- Transition from Conventional incandescent lighting to Sustainable lighting
- New Applications of Technology including Data Systems
- **Diversifying business Strategy & Training Employees**
- Impact on Future Electrical & Energy Codes

3:30 - 0N - FREE TIME TO VISIT HOTEL & AREA **PROPERTIES**

ANNOUNCING FAEC 2011 ANNUAL CONVENTION MARRIOTT ORLANDO GRAND LAKES 4040 Central Florida Parkway, Orlando, Florida Sept. 29 - Oct. 1, 2011 **REGISTRATION FORM**

INSTRUCTIONS:

1. Complete all portions of this form and return to FAEC, P.O. Box 180458,
Casselberry, FL 32718-0458. A check payable to FAEC must accompany
this form in order to secure registration.
2. Your name and company will appear on your name badge and registra-
tion materials as you indicate below.
3. Type all portions of this form.
Conference Degistration: Includes all advectional alegans. CE Cortification

Conference Registration: Includes all educational classes, CE Certificates, seminar hand-outs and meal functions.

YOUR STATE LICENSE NUMBER:

SPOUSE/GUEST: NICKNAME:

______ STATE:_____ ZIP: ______

NICKNAME:

COMPANY NAME:

ADDRESS:

NAME:

CITY:

PHONE:

REGISTRATION FEES:

Full Registration Fee must accompany this form. Full refund given if cancellation is received 14 days prior to event.

Early Bird Registration Fees Before Aug. 15, 2011

- FAEC Member(s) @ \$300.00 per person Project Manager/Key Personnel \$200.00 first person Project Manager/Key Personnel \$175.00 second or more persons Member Spouse/Guest(s) @ \$150.00 per person
- Non-Member \$450.00 per person**
 - Friday Optional Dinner Breakout \$75.00 per person

After Aug. 15, 2011

- FAÉC Member(s) @ \$350.00 per person
- Project Manager/Key Personnel \$250.00 first person Project Manager/Key Personnel \$200.00 second or more persons
- Member Spouse/Guest(s) @ \$200.00
- Non-Member \$500.00 per person**
- Friday Optional Dinner Breakout \$100.00 per person

PLEASE MAKE ALL HOTEL ACCOMMODATIONS DIRECTLY WITH THE MARRIOTT ORLANDO GRAND LAKES, 4040 Central Florida Parkway, Orlando, FL. 407-206-2300 ... ROOMS BLOCKED ARE LIMITED! PLÉASE **BOOK QUICKLY!!!**

Room Rate: Single/Double \$169/Per Night.

*For early arrivals/stayovers, the group rate will be honored to all attendees with no minimum/maximum required, subject to availability. ** If non-member joins FAEC within 30 days of conference \$150.00 will be applied towards first years dues.

***PLEASE NOTE THAT A CREDIT CARD AUTHORIZATION MUST BE USED TO SECURE ALL ROOMS!

PLEASE MAKE A COPY FOR YOUR RECORDS REGISTRATION DEADLINE: Sept. 10, 2011 RETURN TO: FAEC, P.O. BOX 180458, CASSELBERRY, FL 32718-0458 (407) 260-1511• FAX 407-260-5732

For Immediate Release

Federated ARMS Department Welcomes Jeff Mount and Scott Warren

Federated is pleased to announce two valuable additions to our Association Risk Management Services (ARMS) Department.

Long-time field marketing executive Jeff Mount will assume a leadership role in Federated's Home Office effective 4/1/2011. As the newly appointed Director of Operational Support, he will lead the ARMS Department and the Property and Casualty Services Department. As a former marketing representative, district marketing manager, regional marketing manager, and Director of Field Operations, Jeff brings a wealth of experience to this position. He will work closely with ARMS management and our account executives to strengthen the relationships between Federated and our valued association partners. Jeff, his wife Mary, and their three children will relocate to Minnesota later this year.

In another move bolstering our commitment to associations, Scott Warren has been named Director of ARMS effective 4/1/2011. A 19-year Federated employee, Scott served as a marketing representative, district marketing manager, and regional marketing manager before accepting this present opportunity. He will manage our national account executives, field managers, and administration manager while working with the Director of Operational Support to maximize the benefits of association partnerships. Scott, his wife Mignyon, and their two children will relocate to Minnesota later in the year.

"We are excited to welcome Jeff and Scott to the ARMS Department," Mike Kerr, Senior Vice President – Insurance Operations, said. "They both bring a great deal of experience and knowledge to their positions, and we look forward to the positive contributions they will make in their new roles."

With more than 400 exclusive recommendations connected to more than 70 percent of the organization's total premiums, and strong association ties supported by an outstanding team of marketers and ARMS representatives, the ARMS Department continues to help Federated provide the value-added insurance and risk management needs of businesses in select industries throughout the country.

10 Florida Association of Electrical Contractors -SPRING 2011

SOLAR PV BOOT CAMP

Orlando, Florida August 23-27



MIKE Holt

A Program You Can't Afford To Miss

Spend a week with Mike Holt and Nationally Recognized Solar Experts.







Why Choose Mike's Program?

- You'll receive a down-to-earth presentation on how this new technology will transform your business
- · Find out what you need to be aware of in terms of opportunities and pitfalls
- The last two days of the course have been approved to fulfill your CE credit for many states; call our office for more information
- You will receive a free copy of Mike's new best-seller Understanding NEC Requirements for Photovoltaic Systems

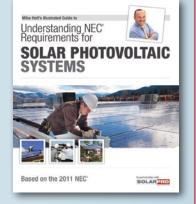
What You'll Learn:

- How to Design and Install Solar Power Systems
- How to apply the NEC rules that guarantee safe Solar Installation
- The economic realities of this technology and how it will impact your business
- What your customers need to know including how rebates work
- And so much more!

Who Should Attend?

- Solar Installers
- Electrical Contractors
- Electrical Engineers
- Project Managers
- Other High-Level Electrical Professionals
- People who want to expand their skills into the Solar Power Business







MIKE HOLT ENTERPRISES, INC. For All Your Electrical Training Needs

Join us August 23 - 27, 2011 Visit www.MikeHolt.com/Solar Or Call 888.NEC.CODE (632.2633)

"...as for me and my house, we will serve the Lord" [Joshua 24:15]

ACCOUNTABILITY!!!!!

The primary issue surfaced by clients is usually communication; and it is true, that is a concern. The subject of accountability rarely is raised; but I believe this is a major issue in most com-panies. We talk about it; but rarely really hold folks accountable.

Why?

Most business managers and leaders have bought into the myth of "perfection". It starts from birth when we are encouraged to be the perfect baby, perfect child, etc. Then we go off to school where we are expected to be the per-fect student, perfect athlete, musician, etc. We are expected to be the perfect spouse, parent, boss etc., etc., etc.

Then we are hammered by the entertainment industry. The "hero" saves the entire world in a two hour movie. The detective solves the TV crime in 40 minutes; the other 20 minutes are commercials telling you that you need "some-thing" because you are not "perfect" as you are.

The myth of perfection drives our lives and it sucks. We feel we do not hold ourselves ac-countable so how can we hold others that way.

Make a special note of this:

The Coach says you will never be perfect; so get over it!

Now take a deep breath; don't you feel better?

Let's strive for high standards instead of "perfection". Those standards are going to be defined in writing for everyone to see. That could be an em-ployee manual, mission statement, checklists of many varieties, clearly defined position descriptions, procedures, and so much more.

I have a model position description/evaluation form that I often suggest to clients/workshop attendees. Not a single person evaluated on this form has ever been rated as "perfect"; but most have achieved high standards.

Whatever written standards are developed, get your team members involved in creating them; that makes them powerful. Any standards imposed from above will never work well.

Now the tough part – just enforce the written standards.

But isn't it easier to enforce written standards rather than those unwritten? And certainly easier than those ones folks should know. Having read past newsletters you know what happens when you live in the "land of should".

Made a mistake; no problem, fix the written standards and retrain. Something bugging you – get some written standards and train folks on them.

Failed to enforce one – stop beating yourself up, confess your sins to the folks and start enforcing it again. This is not as complicated as you might think.

Got a question on standards – ask The Coach The Phoenix Leadership Institute, Inc. P. O. Box 1403 Centreville, VA 20122 Tel: 703-909-8230 Fax: 703-743-1644 e-mail: wiharrison@comcast.net





Residential, Commercial & Industrial Circuit Breakers

southern electrical resources



CIRCUIT BREAKERS CIRCUIT BREAKER MTG. HDWR. = BUSS DUCT PLUGS AIR BREAKERS = MOTOR CONTROL = PANEL MOUNT SWITCHES SAFETY SWITCHES = TRANSFORMERS

> 4305 LILBURN INDUSTRIAL WAY, LILBURN, GA 30047 TOII Free: 877-512-6600 Phone: 770-263-6600 • Fax: 770-263-6619 Email: sales@southernelectricalresources.com www.southernelectricalresources.com



Plug into the Sun!

solarsourceinstitute

Grow your business in a struggling economy. Learn Introduction to Solar Installation, Introduction to Solar Thermal Systems for Plumbers & General Contractors, Sales & Marketing of Photovoltaic Systems, Intro to PV Systems: 5-Day NABCEP Cert of Knowledge Preparation, 2-Week Complete Photovoltaic Systems and Work Flow Management, Solar Guidelines for Building Officials, Inspectors, Plans Examiners, and more. **Be part** of the change we need, rise above the competition and increase sales with renewable energy technologies.

SolarSourceInstitute.org





Complete contracting services since 1984 offering full line sales, installation, engineering services and a full service department. No job too large or too small. Ask about the availability of pre-engineered kits and an opportunity to join our dealer network.

SolarSource.net

1-800-329-1301 10840 Endeavour Way, Largo, Florida 33777

Partnering with academic leaders and colleges to lead the way to a clean future with solar energy education. All classes offered are listed online.

bcc

SPC

CORPORATE

TRAINING